

Central Bedfordshire
Council
Priory House
Monks Walk
Chicksands,
Shefford SG17 5TQ

**This meeting
may be filmed.***



**Central
Bedfordshire**

please ask for Paula Everitt
direct line 0300 300 4196
date 15 January 2015

NOTICE OF MEETING

SOCIAL CARE, HEALTH & HOUSING OVERVIEW & SCRUTINY COMMITTEE

Date & Time

Monday, 26 January 2015 10.00 a.m.

Venue at

Council Chamber, Priory House, Monks Walk, Shefford

Richard Carr
Chief Executive

To: The Chairman and Members of the SOCIAL CARE, HEALTH & HOUSING OVERVIEW & SCRUTINY COMMITTEE:

Cllrs Mrs R J Drinkwater (Chairman), Mrs D B Gurney (Vice-Chairman), R D Berry, Mrs G Clarke, P A Duckett, C C Gomm, Mrs S A Goodchild, N J Sheppard and M A Smith

[Named Substitutes:

P N Aldis, Mrs C F Chapman MBE, Ms A M W Graham, D J Hopkin, D McVicar and Miss A Sparrow]

All other Members of the Council - on request

**MEMBERS OF THE PRESS AND PUBLIC ARE WELCOME TO ATTEND THIS
MEETING**

***Please note that phones and other equipment may be used to film, audio record, tweet or blog from this meeting. No part of the meeting room is exempt from public filming.**

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AGENDA

1. **Apologies for Absence**

Apologies for absence and notification of substitute members

2. **Minutes**

To approve as a correct record the Minutes of the meeting of the Social Care Health and Housing Overview and Scrutiny Committee held on 15 December 2014 and to note actions taken since that meeting.

3. **Members' Interests**

To receive from Members any declarations of interest and of any political whip in relation to any agenda item.

4. **Chairman's Announcements and Communications**

To receive any announcements from the Chairman and any matters of communication.

5. **Petitions**

To receive petitions from members of the public in accordance with the Public Participation Procedure as set out in Annex 2 of Part A4 of the Constitution.

6. **Questions, Statements or Deputations**

To receive any questions, statements or deputations from members of the public in accordance with the Public Participation Procedure as set out in Annex 1 of part A4 of the Constitution.

7. **Call-In**

To consider any decision of the Executive referred to this Committee for review in accordance with Procedure Rule 10.10 of Part D2.

8. **Requested Items**

To consider any items referred to the Committee at the request of a Member under Procedure Rule 3.1 of Part D2 of the Constitution.

9. **Executive Member Update**

To receive a brief verbal update from the Executive Member for Social Care, Health and Housing.

Part A: Health Scrutiny

to consider matters relating to health of adults, children and young people and 'substantial' changes to NHS provision in Central Bedfordshire.

Reports

Item	Subject	Page Nos.
10	Mental Health Procurement of Services To consider and comment on the outcomes of the Mental Health procurement process undertaken by the Bedfordshire Clinical Commissioning Group.	* To follow
11	Bedfordshire Clinical Commission Group Financial Recovery Plan To consider and comment on the BCCG detailed financial recovery plan.	* To follow

Part B: Social Care and Housing

To consider matters relating to adult social care and housing services and any other matters that fall within the remit of the Social Care, Health and Housing Directorate.

Reports

Item	Subject	Page Nos.
12	Draft Budget 2015/16 and Medium Term Financial Plan 2015-2019 To consider the draft Budget, updated Medium Term Financial Plan and Capital Programme pertaining to the Social Care Health and Housing Directorate only. Information that is relevant to the other directorates will be considered in the other relevant OSC meetings. Members are requested to submit their comments, observations and recommendations in respect of the Executive's proposals with particular reference to the Social Care Health and Housing Directorate proposals, to the meetings of the Executive on 10 February 2015. Papers relating to these items were circulated to Members in the Executive agenda for 13 January 2015 (items 8 and 9 refer). Members are requested to bring their copies of the Executive report with them to the meeting (hard copies	*

will not be provided). The report is available to view and print at the following website:-

<http://www.centralbedfordshire.gov.uk/modgov/documents/g4645/Public%20reports%20pack%20Tuesday%2013-Jan-2015%2009.30%20EXECUTIVE.pdf?T=10>

13 **Draft Housing Revenue Account Budget 2015/16** *

To consider the draft Housing Revenue Account Budget 2015/16. pertaining to the Social Care Health and Housing Directorate only. Information that is relevant to the other directorates will be considered in the other relevant OSC meetings. Members are requested to submit their comments, observations and recommendations in respect of the Executive's proposals with particular reference to the Social Care Health and Housing Directorate proposals, to the meetings of the Executive on 10 February 2015.

Papers relating to these items were circulated to Members in the Executive agenda for 13 January 2015 (item 10 refers). Members are requested to bring their copies of the Executive report with them to the meeting (hard copies will not be provided). The report is available to view and print at the following website:-

<http://www.centralbedfordshire.gov.uk/modgov/documents/g4645/Public%20reports%20pack%20Tuesday%2013-Jan-2015%2009.30%20EXECUTIVE.pdf?T=10>

14 **Quarter 2 Performance Report** * 13 - 22

To consider and comment upon the Social Care Health and Housing Quarter 2 performance report.

15 **Work Programme 2014-2015 & Executive Forward Plan** * 23 - 28

The report provides Members with details of the currently draft Committee programme and the latest Executive Forward Plan.

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CENTRAL BEDFORDSHIRE COUNCIL

At a meeting of the **SOCIAL CARE, HEALTH & HOUSING OVERVIEW & SCRUTINY COMMITTEE** held in Council Chamber, Priory House, Monks Walk, Shefford on Monday, 15 December 2014.

PRESENT

Cllr Mrs R J Drinkwater (Chairman)
Cllr Mrs D B Gurney (Vice-Chairman)

Cllrs Mrs G Clarke
P A Duckett
C C Gomm

Cllrs Mrs S A Goodchild
M A Smith

Apologies for Absence: Cllrs R D Berry
N J Sheppard

Members in Attendance: Cllrs P N Aldis
C Hegley
A M Turner
Executive Member for Social
Care, Health & Housing
Deputy Executive Member for
Social Care, Health & Housing

Officers in Attendance: Mrs P Coker – Head of Service, Partnerships -
Social Care, Health & Housing
Mrs P Everitt – Scrutiny Policy Adviser
Mrs J Ogley – Director of Social Care, Health and
Housing
Mr M Westerby – Head of Public Health, Adults and
Older People

Others in Attendance Ms A Florio Systems Redesign Manager, BCCG
Mr T Wilson Director of Commissioning and
Performance, Bedfordshire Clinical
Commissioning Group

SCHH/14/72 Minutes

RESOLVED

That the minutes of the meeting of the Social Care, Health and Housing Overview and Scrutiny Committee held on 17 November 2014, be confirmed and signed by the Chairman as a correct record.

SCHH/14/73 Members' Interests

Cllr G Clarke declared an interest as a Member of her family worked for the Clinical Commissioning Group.

SCHH/14/74 Chairman's Announcements and Communications

The Committee were advised that the next meeting of the Joint Health Overview and Scrutiny Committee would be held in Bedford on Wednesday 17 December 2014.

SCHH/14/75 Petitions

None.

SCHH/14/76 Questions, Statements or Deputations

None.

SCHH/14/77 Call-In

None.

SCHH/14/78 Requested Items

None.

SCHH/14/79 Executive Member Update

The Executive Member for Social Care, Health and Housing updated the Committee on issues that were not included on the Agenda, these included:-

- Visits to various care provision facilities, including the re-opened Meppershall Care Home.
- Attendance at an awards ceremony called Best-Bar-None in Dunstable.
- Attendance at a meeting to monitor Welfare Reforms
- Attendance at the Housing Allocations Scheme training event for Members.
- Attendance at the 'Our Place' event in Dunstable where attendees discussed gaps in services to residents.
- A visit to the Silsoe Horticultural Centre.
- Attendance at a Disabled-go website demonstration.

Members were invited to nominate a theme or subject for the show case window in Dunstable.

In light of the update, the Committee discussed the following points:-

- A request for further details on the Best-Bar-None initiative. The Executive Member advised this was a national scheme and promoted best practice in the Licensing Trade. Further details would be circulated to Members.
- Further details on the 'Our Place' initiative be provided to the Committee and shared with Town and Parish Councils.
- Additional information be provided to the Committee on the Disabled Go project.

RECOMMENDED That a report be submitted on the Welfare Reforms to a future meeting of the Committee.

SCHH/14/80 **IVF Procurement of Services**

The Head of System Redesign, Bedfordshire Clinical Commissioning Group (BCCG) introduced the Specialist Fertility Services report that presented the outcomes of the formal consultation and the decision on the local criteria made by the BCCG Governing Body.

The BCCG had taken into account the clinical evidence around the effectiveness of IVF treatment, the outcomes from the consultation, the National Institute for Clinical Excellence (NICE) guidelines and costs of the service. From January 2015 the BCCG would provide access to IVF after 3 years of unexplained infertility, offering 1 full cycle of IVF treatment for women aged 23 to 39 years.

In light of the report, Members raised the following:

- The cost of fertility treatment for woman aged 40 years and over on the NHS. The Head of System Redesign advised the figure was £3,000 plus medication costs. A self funder in the private sector would also pay this amount.
- What steps had been taken to inform the public of the redesign Specialist Fertility Service that would take effect from January 2015. The Head of System Redesign advised that all couples that had been referred for treatment had been contacted as well as Focus Group representatives. Information was available on the BCCG website and all new couples would be informed at point of referral.

RECOMMENDED

- **Should additional funding become available to the BCCG, the funding be awarded to the IVF Service.**
- **A progress report on the implementation of the revised service be submitted to a future meeting of the Committee in 6 months time.**

SCHH/14/81 **Winter Pressures and Systems Resilience Plans**

The Director of Contracting and Performance, Bedfordshire Clinical Commissioning Group, introduced the Winter resilience planning report that set out the activities to support Bedford Hospital and positively impact upon patient care and quality of services over the winter months.

The Director of Contracting and Performance advised that funding was split into three main areas and highlighted the risks that included pressures on:-

- A&E performance
- Pressures on the Mental Health Liaison teams and
- Ambulance Trust handover of patients.

The BCCG had been in discussions with SEPT to agree additional support to Mental Health Liaison teams. With regards to the Ambulance Trust handover times, Bedford Hospital had performed well against the national target of 30 minutes. A Handover Ambulance Liaison Officer (HALO) had been appointed at the Hospital and had ensured patients waits had been kept to a minimum.

The report focussed on Bedford Hospital and it was recognised that a number of other local hospitals were of equal interest to the Committee and residents of Central Bedfordshire. The Director of Contracting and Performance agreed to provide additional information to be circulated with the minutes of the meeting.

In light of the update, Members discussed the following points:-

- What communications methods were being used to ensure A&E was the last port of call for residents. The Director of Contracting and Performance advised a campaign called “Is A&E for me” had been promoted, however, the message needed to be continually promoted to lower the numbers attending A&E.
- What steps had been taken to ensure the services required by patients with long term conditions would be open and available and would resolved the need for them to attend A&E. The Director of Contracting and Performance advised that GP’s reviewed care plans to ensure patients received the care they needed at the right time.
- Concern that negative media reports continued to appear in the press about A&E, 111 and GP services and what steps had been taken to ensure the excellent services were highlighted. The Director advised the 111 service was now run by GP’s and users surveyed had indicated this was now an excellent service for patients. The BCCG endeavoured to promote positive news stories wherever possible.

RECOMMENDED The Committee would be provided with additional Information:-

- **What impact of the Air Ambulance Service had on services**
- **Resilience of staffing in A&E**
- **A further report on the outcomes of the Winter Resilience Plans and lessons learnt.**
- **A report on the Mental Health Service commissioning concerns.**
- **A report on services for residents with long term conditions.**

Councillor Duckett left the meeting.

SCHH/14/82 **Commissioning Care Closer to Home**

The Director of Contracting and Performance, Bedfordshire CCG introduced the Commissioning Care Closer to Home report that set out the commissioning principles to be adopted in the light of feedback from stakeholders received during the Healthcare Review.

The BCCG would ensure future commissioning would be based on an ‘outcomes approach’ and had looked at the ways in which they procured services including the ‘most capable provider assessment’ model used in Oxfordshire. A Programme Manager had been appointed to work on the recommissioning of community services and set up an alliance contract to run some services.

In light of the updated, Members discussed the following points.

- Support for the contract/commission lead outcomes approach.

- Assurance that all stakeholders supported a local alliance contract approach. The Director of Social Care Health and Housing confirmed her support for important change in commissioning.

RECOMMENDED the BCCG provide a progress report to the March meeting on progress in Commissioning Care Closer to Home.

SCHH/14/83 Better Care Fund Plan update

The Director of Social Care Health and Housing advised the Central Bedfordshire Better Care Plan had been approved subject to condition 4c that required additional information on analytical risk. This additional data had been submitted and approval for the plan was awaited.

NOTED the update.

SCHH/14/84 Customer Feedback - Complaints, Compliments Annual Report

The Assistant Director Resources introduced the Customer feedback annual report and explained the Directorate wished to improve their services and used complaints and compliments as a gauge for good and poor service delivery. Additional training had been provided for internal and external staff on effective communications following a number of complaints from services users. The Director of Social Care Health and Housing valued the complaints received and would encourage more service users to complain if they had concerns with any aspects the service they received.

NOTED the report

SCHH/14/85 Quarter 2 2014-2015 Budget Monitoring Report

The Committee was provided with a presentation that highlighted the key points in relation to the Q2 2014-15 revenue outturn for 2014/15. The attention of the Committee was drawn to a forecast outturn of £65.2m resulting in a forecast £2.3m overspend. The Assistant Director Resources also advised that the capital forecast showed a gross spend of £6.6m against a budget of £8.2m and outlined the reasons for the underspend. The Housing Revenue Account capital expenditure forecast of £16.7m, also showed an underspend of £1.4m against budget.

The Public Health forecast position for 2014/15 showed a balanced budget at the end of the Q2.

In light of the presentation a Member raised concerns regarding residential nursing and the need to ensure no permanent admissions are made from hospital to care homes. In response the Director of Social Care Health and Housing advised the Care Act would ensure good advice would be available at the right time. The care homes now back in Council management from BUPA resolved the need to block book beds and the Managing Accommodation Needs for Older People team in partnership with the Planners were working together to provide new residential care homes in the right place

NOTED the presentation.

SCHH/14/86 **Work Programme 2014/15 & Executive Forward Plan**

The Committee considered the current draft work programme.

RECOMMENDED that the work programme be approved subject to the additional items details in the Minutes above.

(Note: The meeting commenced at 10.00 a.m. and concluded at 12.25 p.m.)

Meeting: Social Care, Health and Housing Overview and Scrutiny Committee
Date: 26 January 2015
Subject: Quarter Two Performance Monitoring Report
Report of: Cllr Mrs Carole Hegley, Executive Member for Social Care, Health and Housing
Summary: The report highlights the performance for the Social Care, Health and Housing Directorate for Quarter 2 of 2014/15

Advising Officer: Julie Ogley, Director of Social Care, Health and Housing
Muriel Scott, Director of Public Health

Contact Officer: Nick Murley, Assistant Director, Resources
Martin Westerby, Head of Public Health, Adults and Older People

Public/Exempt: Public

Wards Affected: All

Function of: Council

CORPORATE IMPLICATIONS

Council Priorities:

- | |
|--|
| <p>1. The quarterly performance report underpins the delivery of the Council's priorities, more specifically in the area of promoting health and well being and protecting the vulnerable.</p> |
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Financial:

- | |
|---|
| <p>2. There are no direct financial implications.</p> |
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Legal:

- | |
|---|
| <p>3. There are no direct legal implications.</p> |
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Risk Management:

- | |
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| <p>4. Areas of ongoing underperformance are a risk to both service delivery and the reputation of the Council.</p> |
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Staffing (including Trades Unions):
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- | |
|---------------------------|
| <p>5. Not Applicable.</p> |
|---------------------------|

Equalities/Human Rights:

6. This report highlights performance against performance indicators which seek to measure how the Council and its services impact across all communities within Central Bedfordshire, so that specific areas of underperformance can be highlighted for further analysis/drilling down as necessary.
7. As such, it does not include detailed performance information relating to the Council's stated intention to tackle inequalities and deliver services so that people whose circumstances make them vulnerable are not disadvantaged. The interrogation of performance data across vulnerable groups is a legal requirement and is an integral part of the Council's equalities and performance culture, which seeks to ensure that, through a programme of ongoing impact assessments, underlying patterns and trends for different sections of the community identify areas whether further action is required to improve outcomes for vulnerable groups.

Public Health

8. The report highlights performance against a range of Adult Social Care, Housing and Public Health indicators that are currently in the corporate indicator set.

Community Safety:

9. Not Applicable.

Sustainability:

10. Not Applicable.

Procurement:

11. Not applicable.

RECOMMENDATION:

The Committee is asked to consider and comment on the report.

Introduction

12. This report provides information on how the Social Care, Health and Housing and Public Health Directorates' contribution to the Medium Term Plan (MTP) is being met.

Overview

13. There are seven indicators in the current MTP for the Social Care, Health and Housing and Public Health directorates. Both Directorates continue to perform well against the MTP priority of "Promote health and wellbeing and protecting the vulnerable".
14. Overall performance remains consistent with the previous quarter. Three of the measures are under performing. Two are Red: Number of Additional "Extra Care" flats provided (C2 MTP) and Clients receiving self directed support (C6 MTP) and one is Amber, Percentage of decent homes (Council stock) (C3 MTP).

15. C2 MTP, Number of additional “Extra Care” flats remains Red as the likely delivery date of Summer 2015 for Priory View exceeds the MTP target of 2014. However work against the revised timescale for Priory View, Dunstable and Greenfields, Leighton Buzzard is progressing.
16. Performance for the measure C6 MTP, number of social care clients receiving self directed support remains Red. Although this performance is measured against the local stretch target of 100%, the indicator continues to perform well against the national target of 70%.
17. The Percentage of decent homes (Council stock) remains Amber. As previously reported, the MTP target of 100% decent homes may not be achieved because replacement of elements within Council properties (e.g. kitchens, bathrooms, etc) are no longer be based on failure of the Decent Homes Standard, but on the life expectancy of the element.
18. The remaining indicators are performing in line with the milestones set.
19. Performance against C1 MTP, Protecting vulnerable adults, continues to be maintained. Alerts and referrals have continued to decrease in the quarter, with a proportional response to alerts being maintained.
20. The MTP target of 100% of Central Bedfordshire covered by a Village Care Scheme continues to be achieved, with 753 residents benefitting from the scheme, and increase of almost 200 residents on the previous quarter.
21. Good progress is being made on Council commissioned dementia care rated as good or excellent (C5a MTP). Using the ADASS quality workbook, 85% of dementia care providers are rated good or excellent.
22. Good progress continues to be made on the number of Health Checks offered (C7 MTP) with the target being exceeded and in line to deliver the MTP target.

Director’s Summary – Social Care, Health and Housing

23. The Directorate continues to perform well against the Medium Term Plan priority "Promote health and wellbeing and protecting the vulnerable".
24. Performance continues to improve for the proportion of customers receiving self-directed support (C1 MTP). Local performance exceeds the national target and remains strong in comparison to neighbouring authorities and the Eastern region. The local aspiration to achieve 100% remains.
25. Work continues on both the Priory View and Greenfields builds, with 83 units being delivered in Summer 2015 in Dunstable and 82 units in early 2016 in Leighton Buzzard.
26. All wards continue to be covered by a village care scheme and the number of residents benefitting from the schemes has increased to 753, from 531 between July and September.

27. The percentage of providers rated as good to excellent for dementia care has continued to improve and now stands at 85%.
28. Progress has been maintained in the other targets.

Director's Summary – Public Health

29. The latest available full quarter is for Quarter 1 (April – June 2014) which shows that the percentage of Health Checks offered exceeded performance, reaching 129% of target during that period.
30. The conversion rate, which is the proportion of Health Checks delivered against invitations sent out, is lower than target. The higher rate of invitations increased pressure to deliver a good conversions rate, as the number of Health Checks delivered needs to match the proportion of residents invited, in order to get near the national target of 66%. The number of Health Checks delivered is below target, at approximately 70%, largely because a number of GP Practices continue to underperform.
31. Work is continuing to ensure that invitations for Health Check are consistent and targeted from the multiple GP practices which provide this service across CBC. These efforts are aimed at supporting Primary Care with effective strategies to engage and increase positive responses to invitation for Health Check. Performing providers are being encouraged to demonstrate and share what has worked well with their peers.
32. Public Health is supporting GPs from within the Core Commissioning Team by increasing capacity to deliver Health Checks in community venues, for example in workplaces. Central Bedfordshire Public Health are engaging with GPs both on a locality basis, and individually, in order to identify the barriers they face in the delivery of Health Checks and offer practical support to find effective solutions.

Appendices:

Appendix A – Quarter Performance Report Q2 2014/15

Background papers and their location: (open to public inspection)

None

Appendix A - Quarterly Performance Report

Medium Term Plan Indicators Quarter 2 2014/15

Report comparison - Depends on the nature of the indicator		Performance Judgement			
		Direction of travel (DoT)		RAG score (Standard scoring rules unless the indicator specifies alternative scoring arrangements)	
Seasonal	Compared to the same time period in the previous year	↓	Performance is reducing	R	RED - target missed / off target - Performance at least 10% below the required level of improvement
Quarter on quarter	Compared to the previous quarter	↔	Performance remains unchanged	A	AMBER - target missed / off target - Performance less than 10% below the required level of improvement
Annual	Compared to one fixed point in the previous year	↑	Performance is improving	G	GREEN - Target achieved or performance on track to achieve target

Overview of performance

Ref	Indicator	Performance will be reported:	Performance information being reported this quarter		
			Time period	Performance	
Promote health and wellbeing and protect the vulnerable					
C 1 MTP	Protecting Vulnerable Adults	Quarterly	Quarter 2 2014/15	↔	G
C 2 MTP	Number of additional 'Extra Care' flats provided	Quarterly	Quarter 2 2014/15	↔	R
C 3 MTP	Percentage of decent homes (Council stock)	Quarterly	Quarter 2 2014/15	↓	A
C 4a MTP	Number of Village Care schemes in operation	Quarterly	Quarter 2 2014/15	↔	G
C 5a MTP	Percentage of council commissioned dementia care classed as 'good' or 'excellent'.	Quarterly	Quarter 2 2014/15	↑	G
C 6 MTP	Clients receiving self directed support	Quarterly	Quarter 2 2014/15	↑	R
C7 MTP	Percentage of 40 to 74 year olds offered a health check	Quarterly	Quarter 2 2014/15	↓	G

Promote health and wellbeing and protect the vulnerable

C 1 MTP	Protecting Vulnerable Adults						
Milestones: 1. Independent audits of safeguarding case files - Annual 2. Annual Safeguarding Report - Annual	Latest comparator group average	-	Report comparison	-	Performance Judgement	↔	G
Comment: Current Performance: Alerts and referrals have continued to decrease in quarter 2. Proportional response to safeguarding continue to be maintained. Internal audits continue. Planned Actions: Internal audits are continuing. The annual safeguarding report to the Safeguarding Board was presented to the Overview and Scrutiny committee.							

C 2 MTP	Number of additional 'Extra Care' flats provided						
Milestones: 1. Secure Planning Permission; agree s106 – July 2013 2. Procure contractor - tbc 3. Commence Construction – January 2014 4. Open New Provision – by December 2014	Latest comparator group average		Report comparison		Performance Judgement	↔	R
Comment: Current Performance: Progress continues to be made to achieve the Medium Term Plan for additional extra-care flat. Priory View, Dunstable is still on track to deliver 83 flats in August 2015. Greenfields, Leighton Buzzard has started on site, to deliver 82 extra care flats, and is due to be completed in February 2016. Planned Actions: Operational procedures for the management of Priory View are currently being developed by the Housing Service. Other sites across Central Bedfordshire are being considered as potential sites for extra care facilities.							

C 3 MTP		Percentage of decent homes (Council stock)														
Unit	Good is	2013/14				2014/15				Latest comparator group average	-	Report comparison	Seasonal	Performance Judgement	↓	A
%	High	Qu 1	Qu 2	Qu 3	Qu 4	Qu 1	Qu 2	Qu 3	Qu 4 / Outturn							
Target		100	100	100	100	100	100	100	100							
Actual		99.6	99.7	99.7	99.6	99.7	99.6									

Comment:
Current Performance:
All CBC homes achieve the government's Decent Homes (DH) standard in 2010. This measure is against the enhanced CBC DH standard.

Planned Actions:
Under the Asset Management Strategy the focus is on refurbishment and replacing kitchens and bathrooms when they are needed and not replacing on age, as previously done. Inspection on life expectancy is based on the Savills' stock survey.

C 4a MTP		Number of Village Care schemes in operation														
Unit	Good is	2013/14				2014/15				Latest comparator group average	-	Report comparison		Performance Judgement	↔	G
%	High	Qu 1	Qu 2	Qu 3	Qu 4	Qu 1	Qu 2	Qu 3	Qu 4 / Outturn							
Target		NA	87.1	90.3	100	100	100	100	100							
Actual		NA	87.1	87.1	100	100	100									

Comment:
Current Performance:
The Village Care schemes continue to offer help and support to residents within Central Bedfordshire.

From July to September 2014, 752 volunteers completed 2,367 jobs for 753 residents. There has been an increase in the number of volunteers and jobs completed and a significant increase of over 200 residents benefitting from the Village Care schemes.

Planned Actions:
During 2014-15, consideration is being given to increasing the number of schemes available in each area.

C 5a MTP		Percentage of Council commissioned dementia care classed as 'good' or 'excellent'														
Unit	Good is	2013/14				2014/15				Latest comparator group average	-	Report comparison	Seasonal	Performance Judgement	↑	G
%	Low	Qu 1	Qu 2	Qu 3	Qu 4	Qu 1	Qu 2	Qu 3	Qu 4 / Outturn							
	Target	60	60	60	60	60	60	60	60							
	Actual	NA	61.2	61.2	78.0	83.0	85.0									

Comment:
Current Performance:
A workshop for Members on Dementia awareness was held on the 3rd September. Dementia awareness continues to be promoted across the Council and health and care services.

Planned Actions:
Promotion of the Dementia Quality Accreditation scheme across all providers will continue.
A Central Bedfordshire Dementia action plan is being developed.

C 6 MTP		Clients receiving self directed support (ASCOF1c)																	
Unit	Good is	2011/12	2013/14					2014/15					Latest comparator group average	44.1 CIPFA 2011/12	Report comparison	Quarter on Quarter	Performance Judgement	↑	R
%	High	Outturn	Target (Outturn)	Qu 1	Qu 2	Qu 3	Qu 4	Outturn	Target (Outturn)	Qu 1	Qu 2	Qu 3	Qu 4	Outturn					
		75.9	100	77.1	77.5	75.3	74.6	74.6	100	71.9	73.8								

Comment:
Current Performance:
Performance has improved from the previous quarter, with almost a 2% increase in the proportion of people receiving self-directed support. This increase can be partly attributed to the data cleansing exercise that has been undertaken, following the report in June.
Performance remains higher than both the national and regional average.

Planned Actions:
Data quality and recording will be monitored on a regular basis to ensure accurate reporting.

C 7 MTP		NHS Health checks (percentage of people aged 40 to 74 years of age offered a health check).														
Unit	Good is									Latest comparator group average		Report comparison	Quarter on Quarter	Performance Judgement	↓	G
%	High		2011/12	2012/13	2013/14				2014/15							
			Outturn	Outturn	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Outturn	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Outturn		
Percentage offered a health check	Target	Number	20,822	24,058	3,979	3,979	3,997	3,997	15,952	4,049	8,098					
	Actual	Number	21,466	25,769	6,091	4,312	5,129	5,526	21,058	5,222	10,053					
		%		103	107	153	108	128	138	132	129	124.14				
Number of Health checks delivered	Target	Number	10,411	12,029	2,767	2,767	2,767	2,767	11,068	2,673	2,673					
	Actual	Number	10,499	10,487	2,714	2,328	2,267	2,290	9,599	1,843	2,229					
		%		101	87	98	84	82	83	87	69	83				
<p>Comment: Current Performance: Percentage offered a Health Check currently exceeding target, 10,053 invited against target number of 8,098</p> <p>Planned Actions: Continued over performance in relation to target percentage invited for Health Checks.</p>																

Meeting: Social Care Health and Housing Overview & Scrutiny Committee
Date: 26 January 2015
Subject: Work Programme 2014 – 2015 & Executive Forward Plan
Report of: Chief Executive
Summary: The report provides Members with details of the currently drafted Committee work programme and the latest Executive Forward Plan.

Contact Officer: Paula Everitt, Scrutiny Policy Adviser
Public/Exempt: Public
Wards Affected: All
Function of: Council

CORPORATE IMPLICATIONS

Council Priorities:

The work programme of the Social Care Health and Housing Overview & Scrutiny Committee will contribute indirectly to all 5 Council priorities. Whilst there are no direct implications arising from this report the implications of proposals will be details in full in each report submitted to the Committee

RECOMMENDATION(S):

1. that the Social Care Health and Housing Overview & Scrutiny Committee
 - (a) considers and approves the work programme attached, subject to any further amendments it may wish to make;
 - (b) considers the Executive Forward Plan; and
 - (c) considers whether it wishes to add any further items to the work programme and/or establish any Task Forces to assist it in reviewing specific items.

Overview and Scrutiny Work Programme

1. Attached is the currently drafted work programme for the Committee.
2. The Committee is now requested to consider the work programme attached and amend or add to it as necessary.

Overview and Scrutiny Task Forces

3. In addition to consideration of the work programme, Members may also wish to consider how each item will be reviewed i.e. by the Committee itself (over one or a number of Committee meetings) or by establishing a Member Task Force to review an item in greater depth and report back its findings.

Executive Forward Plan

4. Listed below are those items relating specifically to this Committee's terms of reference contained in the latest version of the Executive's Forward Plan to ensure Members are fully aware of the key issues Executive Members will be taking decisions upon in the coming months. The full Executive Forward Plan can be viewed on the Council's website at the link at the end of this report.

Issue	Indicative Exec Meeting date
Care Home Provision for Older People in Central Bedfordshire	10 February 2015
New 5 Year Contract for Pitched and Flat Roof Replacement	10 February 2015
Creasey Park Drive	10 February 2015
Central Bedfordshire Transitions Strategy for Children and Young People	31 March 2015
Central Bedfordshire Council Park Homes Strategy	31 March 2015
Central Bedfordshire Council Homelessness Strategy	31 March 2015
New 5 Year Contract for Asbestos Surveys, Testing, Sampling and Removal Encapsulation of Asbestos containing Materials	31 March 2015
New 7 Year Contract for External/Internal Decorations and Replacement of Fascia, Soffits and Rain Water Goods	31 March 2015
New 5 Year Contract for Bathroom Refurbishments (Disabled Adaptations) and Minor Improvement Works	31 March 2015
New 3 Year Contract for Domestic Door Replacement -	02 June 2015
Non Key Decisions	Indicative Exec Meeting date
Budget 2015/16	10 February 2015
Quarter 3 Budget Monitoring	10 February 2015
Quarter 3 Performance Report	31 March 2015

Conclusion

5. Members are requested to consider and agree the attached work programme, subject to any further amendment/additions they may wish to make and highlight those items within it where they may wish to establish a Task Force to assist the Committee in its work. This will allow officers to plan accordingly but will not preclude further items being added during the course of the year if Members so wish and capacity exists.

Appendix A – Social Care Health and Housing Overview and Scrutiny Work Programme.

Background reports

Executive Forward Plan (can be viewed at any time on the Council's website) at the following link:-

<http://www.centralbedfordshire.gov.uk/modgov/mgListPlans.aspx?RPId=577&RD=0>

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Appendix A: Social Care, Health and Housing OSC Work Programme (2014/15)

16 March 2015	East of England Ambulance Trust	To consider and comment on performance and the Turnaround Plan	
16 March 2015	Park Homes Strategy	The Strategy is an overarching document that sets out the approach for all Park Homes issues in Central Bedfordshire including standards, fees, advice, assistance and licensing.	
16 March 2015	Homelessness Strategy	To consider and comment on the Homelessness Strategy	
16 March 2015	Commissioning Care Closer to Home	Further update	
16 March 2015	Quarter 3 Budget Monitoring	To receive the quarter 3 budget monitoring reports for the Revenue, Capital and Housing Revenue Account	
16 March 2015	Think Autism in Central Bedfordshire	To consider and comment on the Autism strategy	
16 March 2015	Tenant's Scrutiny Panel	The Tenant Scrutiny Panel to report on their investigation into complaints sent to the Housing Service.	
16 March 2015	Quarter 3 Performance Report	To consider the quarter 3 performance report	

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